

Watson Core Limited Price Guide

As of the 25th November 2025

Software Pricing

Product	Price
Quasar Accounting (Single Station)	Free
Quasar Accounting (Networked)	£400 per seat
Quasar Reach (Networked)	£400 per seat
Quasar Sync (Networked)	£400 per seat
Quasar POS (Networked)	£550 per seat

Notes:

- All licenses issued are concurrent. This allows many users to have access but limits how many can use the software at the same time.
- ALL PRICES EXCLUDE VAT AND SUBJECT TO CHANGE WITHOUT NOTICE.

Maintenance Pricing (Per Seat)

Tier	Price (Annual)	Includes
Free Tier	Free	3rd Level Support
Software Support Only	£170/year	Priority 3rd Level Support Software Updates Support via ticketing system 1st/2nd Level Support
Complete Support	£300/year	Telephone Support Complete 1st, 2nd and 3rd Level Support Remote Access Network Support Software Updates Environmental Support

Advance Support	£400/year	Includes everything in Complete Support, plus: Urgent Call Hardware Swapout Ecommerce Accountancy Handheld Stock Picking
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Notes:

- Refer to terms and conditions for support details.
- Paid a year in advance.
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Outside Maintenance Agreement

Hourly and Remote Support Rates

Type	Hourly Rate	Resolution Target
None Priority	£64/hour	Within 1 month
Priority	£100/hour	Within 48 hours–1 week
Urgent	£140/hour	Within 48 hours

Minimum charge: 1 hour. Travel time (including fuel) is charged at £50/hour. Additional expenses are billed at cost + 50%.

Fixed Fee Service

If requesting a fixed-fee engagement, it must be specified when raising a ticket along with the priority level. Support is charged at a fixed fee regardless of the time taken (for example, 30 minutes or 4 hours).

Priority Level	Fixed Fee	SLA Target
None Priority	£160	Within 1 month
Priority	£250	Within 2 weeks
Urgent	£350	Within 48 hours

Support will be provided as required, and the client will be invoiced directly after completion. Failure to pay for support services will result in suspension of future assistance until payment is made in full. Maximum time spent on fixed support is 4 hours.

Other Charges

Service	Price
Other Expenses	Cost + 42%
Hardware Swapout	£300

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Other Charges including delivery

Service	Price
Non-Quoted (Pay for exact hours)	£80/hour
Quoted (Fixed price)	£100/hour
Onsite Setup (Per device)	£300
Per 1-2-1 Training Session	£300
Unattended Time	£50/hour
Travel Time	£50/hour
Other Expenses	Cost + 50%

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Hardware

POS Systems

Product	Price
EPOSdot YZ System - 15.6" Widescreen 1366x768 Monitor - Capacitive Touch Screen - Quad-core 2 GHz Intel CPU (J4125) - 4GB RAM - 1 Year Warranty	£520
EPOSdot QF System - 15.6" Full Widescreen HD Monitor - Capacitive Touch Screen - J4125 Quad-core Processor - 8GB RAM - 1 Year Warranty	£605
EPOSdot GTA System - Standard POS System - Capacitive Touch Screen - J4125 Quad-core Processor - 8GB RAM - 1 Year Warranty	£634

EPOSdot K10 System	£714
- 15.6" Widescreen 1366x768 Monitor	
- Capacitive Touch Screen	
- J4125 Quad-core Processor	
- 4GB RAM	
- 1 Year Warranty	
- Integrated Printer with Seiko printhead	
- Integrated 2D Scanner	

Peripherals

Product	Price
Receipt Printer (Xprinter E260M) - Serial/USB/LAN triple interface printer	£117
Receipt Printer (Xprinter T890H) - Front loading	£156
Receipt Printer (Xprinter S300L/H300L) - WIFI Support, Variable sound alerts	£241
Receipt Printer (E200BT) - Bluetooth and USB, Variable sound alerts	£241
Heavy Duty Cash Drawer (410 Series)	£130
Handheld Scanner	£65
Desktop Scanner	£163
Customer Display (Fitted)	£98
Customer Display (Poll)	£163
USB Cash Drawer Trigger	£78

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E-Commerce Pricing

Service	Price
Connect an existing WooCommerce/OpenCart site	£1000 (estimated)
Customize an existing web template + connection	£2000 (estimated)
Unique professionally designed website + connection	£2500 (estimated)

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